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Washington, D.C. 20231

DOCKET NUMBER: AUS920030187US1

Sir:

Assignee Name: International Business Machines Corporation  
Assignee Residence: Armonk, New York

Transmitted herewith for filing is the Patent Application of:

Date: July 24, 2003

Inventor: McIntyre et al.

For: Method, Apparatus and Computer Program Product for Interactive Phone Call Routing in a Service Provider  
Network and Information Processing in an Enterprise Network

Enclosed are:

- ☒ Patent Specification and Declaration  
☐ 4 sheets of drawing(s). (informal)  
☒ An assignment of the invention to International Business Machines Corporation (includes Recordation Form Cover Sheet).  
☐ A certified copy of a ☐ application.  
☒ Information Disclosure Statement, PTO 1449 and copies of references.

21910 U.S. PTO  
10/626195  
07/24/03

The filing fee has been calculated as shown below:

For	Number Filed	Number Extra	Rate	Fee
Basic Fee				\$ 750.00
Total Claims	33 - 20	13	x 18 =	\$ 234.00
Indep. Claims	6 - 3	3	x 84 =	\$ 252.00
MULTIPLE DEPENDENT CLAIM PRESENTED	0		x 280 =	\$ 0.00
TOTAL				\$1,236.00

☒ Please charge my Deposit Account No. 09-0447 in the amount of \$1,236.00. A duplicate copy of this sheet is enclosed.

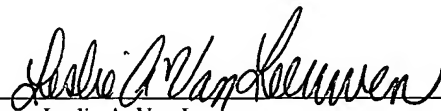
☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0447. A duplicate copy of this sheet is enclosed.

☒ Any additional filing fees required under 37 CFR §1.16.

☒ Any patent application processing fees under 37 CFR §1.17.

Respectfully submitted,

By



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